



**Advantage Reserve**

The hospitality guest experience....perfected.

# Comprehensive Reservation & Guest Service Support



## Digital Reservation Agent – Meet “Eloise”

- Interfaced with SynXis as your hotel’s knowledge base to create, modify and cancel reservations.



## Live Reservation Agents

- Leisure
- Corporate
- Group
- New Reservations; Modifications; Cancellations; Information; Loyalty Rewards Enrollment



## Digital Guest Service Agent – Meet “Ava”

- Customized to your property’s knowledge base, ticketing and dispatch systems.
- Reducing dependence on your FD team.
- Able to service in-house guests and those calling from outside your hotel.

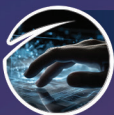


## Chat Bot Widgets



## Outbound Reservation Marketing – Meet “Luis”

- First Party Data Gathering followed by Marketing Outreach



## Special Services

- Group Rooming Lists
- Email Correspondence
- Data Entry: OTA, FIT, etc.



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